Ministry of Public Sector Development

Good Governance for Development in Arab Countries Initiative

The GFD Country Action Plan of Jordan

Salem Al-Khazaleh

Minister of Public Sector Development

JORDAN

Policy Field: Civil Service and Integrity

Project	Objective	Responsible Agency	**Timeframe**	International co-operation
Human resource management (HRM) in ministries and public institutions	Capacity building of ministries and public institutions in the field of HRM	Ministry of public sector development (MOPSD) in co-operation with the civil service Bureau (CSB)	8/2006 – 8/2007	Technical and financial support
Pay and grading structure	Develop a new pay and grading structure based on job analysis and evaluation	MOPSD in co-operation with CSB and Ministry of finance	6/2006 – 12/2007	Technical and financial support
Capacity building of National institute for training	Improve the efficiency and effectiveness of training programs	National institute for training	7/2006 – 3/2007	Technical support

Policy Field: E-government and Administrative Simplification

Project	Objective	Responsible Agency	**Timeframe**	International co-operation
Setting up the institutional and organizational framework supporting E-government	Increase the effectiveness of E-government applications	Ministry of information and communication technologies (MOIACT)	6/2006 – 12/2007	Technical and financial support
Process Reengineering	Enhance the efficiency and effectiveness of institutional performance	Ministry of public sector development (MOPSD)	6/2006 – 9/2007	Technical and financial support
Process automation and e-services	Improve the delivery and quality of the public services	MOPSD in co-operation with MOIACT	9/2006 – 3/2008	Technical and financial support

Policy Field: Governance of Public Finance

Project	Objective	Responsible Agency	**Timeframe**	International co-operation
Develop a mechanism for government budget preparation	Medium term planning of public expenditure based on future expectations, economic performance and national priorities	Ministry of finance	8/2006 – 8/2007	Technical and financial support
Application of result-oriented budgeting	Ensure the efficiency of public expenditure	Ministry of finance	6/2006 – 12/2007	Technical and financial support
Government financial management information system	Support decision-making process	Ministry of finance in co-operation with MOIACT	9/2006 – 12/2007	Technical and financial support

Policy Field: Public Service Delivery, Public-Private Partnership and Regulatory Reform

Project	Objective	Responsible Agency	**Timeframe**	International co-operation
Develop services guidelines and standards and measuring client satisfaction	Improve the performance level of public service delivery	Ministries and public institutions in co-operation with MOPSD	6/2006 – 12/2007	Technical and financial support
Training and development in the field of public service delivery	Capacity building in the field of public service delivery improvement	MOPSD	9/2006 – 12/2007	financial support
Partnership councils	Coordination and contribution to policy making	Ministries and public institutions	1/2007 – 12/2007	Technical and financial support
Training and development in the field of regulatory reform	Capacity building in the regulatory reform	Legislation and opinion bureau	9/2006 – 12/2007	Technical and financial support

Policy Field: The Role of the Judiciary and Enforcement of Judgments

Project	Objective	Responsible Agency	**Timeframe**	International co-operation
Specialized training in legal issues relating to economic matters	Improve the performance level	Ministry of justice	6/2006 – 12/2007	Technical and financial support
Enforcement of judgments	Improve and increase the judicial means for enforcing the decisions of justice	Ministry of justice	9/2006 – 12/2007	Technical and financial support
Implementation of the UN convention against corruption	Alignment with the international anti-corruption standards	Ministry of justice	6/2006 – 12/2007	Technical and financial support
Establish ombudsman	Reinforce public scrutiny	Ministry of public sector development	6/2006 – 6/2007	Technical and financial support

Policy Field: Citizens, Civil Society and Public Sector Reform

Project	Objective	Responsible Agency	**Timeframe**	International co-operation
Establish a client voice center	Improve the regulatory framework for public services	Ministry of public sector development	6/2006 – 12/2007	Technical and financial support
Establish a forum for public sector reform policies	Improve the contribution of stakeholders to public sector reform	Ministry of public sector development	1/2007 – 9/2007	Technical and financial support
Establish a center for public service studies	To support decision-making process	Ministry of public sector development	1/2007 – 9/2007	Technical and financial support



Thank you